

## Experience

FHS SeniorCare Payment Solutions was founded in 1987 to help families manage the confusing and stressful process of paying for senior care. Over nearly 30 years, we have helped nearly 10,000 seniors remain in their homes by simplifying payments and insurance claims processing.

We are an independently-owned, financially-sound company based in Blue Bell, Pennsylvania with a team deeply experienced in long term care insurance, payment processing, and data security.



## Getting Started

Your home care office has all the information you need to get started with FHS. If you have third party insurance, be sure to locate the carrier name, policy number and (if possible) the policy document itself.

**Let FHS worry about the paperwork!**



### Contact FHS

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### Contact VNA Northwest

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We Make Paying for  
Care Easy, Convenient,  
and Worry-Free



**FHS SENIORCARE**  
PAYMENT SOLUTIONS®

# Paying for Senior Care Can Be Stressful...



- Who do I pay?
- How often do I pay?
- Will my long term care insurance cover the cost?
- Are there government programs or non-profit organizations that can help me pay for care?
- My children will be paying but they live in another state.
- I am overwhelmed with all the LTC insurance paperwork!

## Private Pay Services

**If you are paying for care out of pocket, our “EasyPay” service will:**

1. Set up a payment method on file
2. Process caregiver activity logs weekly
3. Securely debit your payment method on a weekly basis
4. Pay your home care office in a timely manner
5. Provide a monthly statement of activity

### Benefits

- No payment action required each week - “Set it and forget it.”
- Easy for remote family to pay and monitor.
- Secure electronic payment processing for convenience.
- Easy-to-use online website for paying bills and viewing statements.

## Third Party Benefit Services

**FHS works with over 200 third party payers who cover all or part of the cost of senior care, including:**

- Long term care insurance
- Veterans Administration
- Non-profit organizations
- Medicaid waiver programs
- State agencies on aging
- Workers compensation
- Disability and auto insurance

### We Manage the Entire Process End- to-End for You:

1. Help find funding
2. Benefit analysis and verification
3. Claims filing and follow-up
4. Support for denials and appeals
5. On-going advocacy
6. Process caregiver activity logs
7. Plus...we pay caregivers while
8. insurance claims are pending